**System Requirements for taking RSPH Examinations on-line**

|  |  |
| --- | --- |
| **Device** | **Requirement** |
| Bandwidth | Minimum 1Mbit/s upload speed, recommend upload speed 1.5Mbit/s. Tethering is not supported. |
| Browser | Latest version of Google Chrome |
| Webcam | Required |
| Microphone | Required |
| Audio | Required |
| PC | Windows 8 or higher |
| Mac | Mac OS X |
| Mobile Device | You will need a mobile device or tablet on which you will download the ProctorExam app. Instructions for downloading the app will be provided during the system check process |
| Android device specification | 4.1 or higher |
| iOS (Apple) device | 8.0 or higher |

**PLEASE NOTE**

|  |
| --- |
| ⬤   For Surpass exam delivery **we do not support** the following: Google Chromebooks, Android tablets (Nexus 7, etc.), iOS tablets (iPad, iPad mini, etc.), and Microsoft Surface RT. However these devices can be used to download the ProctorExam app and for use throughout the exam as the mobile device to record the exam environment.⬤   **We recommend you do not** take the assessment in a work environment nor use a work laptop.⬤   If you are planning on using a Wi-Fi connection, check no-one else is using the Wi-Fi at the same time as their usage may affect your connection. Ensure you are positioned where the Wi-Fi signal is strongest. **A wired connection will ensure a stable connection.**⬤  You can see your mobile device operating system version in the settings of your phone.⬤   Ensure you can connect your mobile device to Wi-Fi so you don’t use up your data.⬤   Ensure your mobile device can be placed at least 3 metres away from you and can be situated upright. |