**Learning Outcome 4: Understand how to apply models of behaviour change in a brief intervention or conversation with an individual around vaccination programmes**

**Case Study 3**

Ismail is 29 and arrived in the UK a couple of months ago. He has since been living in a hostel for asylum seekers. A Health Visitor came to the hostel recently to encourage the individuals living there to get their COVID-19 vaccination when they are called to do so by the NHS.

Ismail has never previously received a vaccination. In the country of his birth, vaccinations are not provided free-of-charge and his family were therefore unable to access them. The Health Visitor explained how vaccines were adminstered and whilst Ismail was unable to understand much of the conversation, the process looked painful.

He has been given the address for a community centre half a mile away or so from the hostel he is living in, where vaccinations have been taking place. He has also been given a leaflet about vaccinations by a member of staff, who’d had the leaflet posted to their home.